

#### RECRUITMENT AND SELECTION POLICY

#### 1. Introduction

The intention of the recruitment policy is to ensure that the Council can attract and retain high calibre employees into its job vacancies. It aims to attract the widest possible response to any employment vacancy. The Council will take positive steps to advise minority groups of all vacancies and of its Equal Opportunity Policy. The Council recognises the advantages of recruiting individuals with specialist knowledge and experience of local needs.

Every recruitment process will be designed with the intention of achieving the selection of the most suitable person for the job as required by the Local Government and Housing Act 1989. The Town Council aims to ensure that no job applicant suffers discrimination because of any protected characteristic.

The selection process is of crucial importance in this policy and must, therefore, be carried out according to objective, job-related criteria. The Council will ensure that, through appropriate training, people making selection decisions will not discriminate, whether consciously or unconsciously, in making these selection decisions.

# 2. Core Principles of the Recruitment and Selection Policy

The Council reserves the right under current legislation to advertise posts internally only, where the Council deems this to be appropriate and necessary.

The Council has delegated the entire recruitment process to its Staffing Committee. The Committee Terms of Reference gives details. This is apart from the decision to appoint a Clerk, for which a recommendation will be made by the Staffing Committee to allow the full Council to make an informed decision.

The Recruitment and Selection Policy will be implemented with regard at all stages of the Council's Equal Opportunities Policy, the Equality Act 2010 and subsequent legislation. All persons involved in the recruitment process will be made aware, through training, of the above legislation and its implications.

All stages of the selection process will focus on the needs of the job and the skills needed to perform effectively.

The Clerk and councillors will ensure that questions they ask job applicants are not in any way discriminatory or unnecessarily intrusive.

It is the Council's practice to seek the successful candidate's consent to seek two written references and to ask for documentary proof of qualifications.

#### 3. Recruitment and Selection Process

Before a job is advertised the following will be undertaken:

The Staffing Committee will:

- Consider information arising from any exit interview conducted with the former post holder
- Ensure that the role is required, consider the number of hours of work required, ensure the management arrangements are appropriate and that the grade/salary scale is appropriate.
- Draw up a person specification for the post; or review any existing specification to ensure that it is fit for purpose ensuring that the qualifications, skills and experience included are necessary and justifiable as objective criteria for the satisfactory performance of the job.
- Update the Job Description to ensure that it is current and includes the main tasks of the job.
- Review (and adapt if necessary) KTC's job application form and any other supporting documentation required in this process.

The method of advertising a vacancy will be decided by the Town Clerk. The advertisement will be aimed at as wide group of suitably qualified and experienced people as possible and will avoid stereotyping or using wording that may discourage particular groups from applying. An equal opportunity monitoring form will be included in every application pack. Completion of the form by applicants will be voluntary and upon receipt of a completed application the monitoring form will be separated from the application form. The information on the monitoring forms will be collated and used by the Town Clerk to inform any future advertising decisions and to identify any areas where positive action may be of benefit to increase the pool of applicants.

# **Attracting a Field of Applicants**

- Publicity material must reflect the Council's adopted Equal Opportunities Policy
- Publicity material should, where thought desirable, be translated into ethnic minority languages.
- Where necessary use should be made of the ethnic minority press.
- Advertisements must be clear and unambiguous, so that applicants will be able to determine their own suitability.

# **Application Forms**

 Assistance will be offered to candidates to complete any sections of the form if Required

Applications will only be considered using the application form – CV applications will not be considered.

# **Short listing**

 Short listing will only be based on the information contained in the application form using the job person specification and the job description elements as the criteria.

- The criteria for short listing will be consistently applied to all applicants.
- Reasons for not meeting the shortlist must be recorded for incorporation within the monitoring process.

#### 4. Interview Process

Candidates invited to interview will, where possible, be given at least one week's notice.

- All people responsible for short listing and interviewing will receive training/information in the
  appropriate techniques, and such training should include the equal opportunities dimension. No
  selection interview shall take place without someone that has received such training and is
  aware of the relevant legislation, in attendance.
- At least three people will sit on an interview panel.
- A scoring system will be used during the interviews to grade the candidates in specific areas of the job description and person specification.
- Interviewers must keep adequate notes of the interview to be able to make a fair comparison between candidates. This will be recorded on an interview report form.
- In determining whether a candidate is to be progressed to the next stage, interviewers may only
  consider factors relevant to the job requirements. If for any reason a candidate does not
  possess a certain requirement for a job, but is nevertheless short listed for interview, the
  candidate should not be subsequently declined solely on the grounds of not possessing that
  requirement.
- Reasons for unsuccessful candidates should be recorded for incorporation into the recruitment monitoring process.
- All application forms and interview notes will be kept for six months after the end of the recruitment process. Monitoring forms will be kept indefinitely.
- If any member of an interview panel feels that discrimination has occurred in the selection process, the matter must be reported immediately to the Chair of the Interview Panel. No selection decision will be made until the issue is resolved.
- Candidates of all ethnicities/ethnic backgrounds should not be asked questions that could be seen as directly or indirectly discriminatory, e.g., questions which test their understanding of 'U.K. Customs'. Neither should their fluency in the English language be used as a selection criterion unless it is a bona fide requirement of the job.
- Selection decisions must not be influenced either by the traditional racial or sexual profile of the previous post-holder.

# **Letters of Appointment**

- Appointment letters will contain the following statement: "As an Employee of the Council you
  will be required actively to pursue the Council's policies on Equal Opportunities and Race
  Relations and to undergo any training associated with this".
- The appointment letter will be accompanied by a copy, which the applicant is required to sign and return to indicate acceptance of the job offered, and which is retained in the personnel record. This will include the following statement: "I have read and understood the Council's Equal Opportunity Policy and acknowledge that the offer of employment is made subject to my agreement actively to pursue that policy during the course of my employment and to undergo any training associated with this".

- Letters to unsuccessful candidates will not state reasons for non-selection, but such candidates
  will be provided with the name and telephone number of the person to contact if further
  information or feedback is required.
- Letters sent to unsuccessful candidates will be issued as soon as practicably possible after the
  decision has been made. Reserve candidates may be kept 'on hold' for a period of time and
  should be notified of the delay in finalising the outcome of their application.
- All appointments will be subject to receiving two satisfactory references, one of which must be from the most recent employer or educational institution. If satisfactory references are not received, the Council may terminate the employment relationship.

#### Records

All records of job applicants and interview notes should be kept for a minimum of twelve months. These must be held in accordance with the Data Protection Act 2018, which requires records to be accurate and stored confidentially.

# 5. Retention and Development

The Council's strategy is to ensure all staff remain motivated in the working environment. This is done by way of regular meetings where everyone has their input listened to and they are clearly informed of business updates. Staff development is enhanced by the way of regular internal/external training courses on subjects that are relevant to the business and to personally develop their own working skills.

Every individual receives regular reviews where personal progress is discussed along with the individual's requirements to further enhance their work and working environment.

Every individual who decides to leave the Council will be invited to attend an exit interview. The results of the interview can be used as feedback into the business to enhance staff retention.

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